

MAIL AND PACKAGE GUIDELINES

- Certified Mail via USPS Simple Life will not sign for your certified mail. If you
 receive certified mail via USPS, you will get a pink slip and will need to go to the
 post office.
- USPS packages will be placed in your box or parcel locker. If the package is too
 large, it will be delivered to the red mail shed. In this case, USPS will leave a blue
 card in your mailbox. Please return these cards by placing them in the outgoing
 mail slot.
- Please discuss any USPS mail or package issues with the East Flat Rock Post
 Office, 125 W. Blue Ridge Rd, at (828) 692-3567.
- UPS and FedEx will deliver to your door.
- If you have a new address, UPS may have trouble finding you. This is common in community development. Please call UPS Customer Service, 404 Duncan Hill Rd. Hendersonville, at (828) 696-3053.
- If you have a new address, FedEx may have trouble finding you. This is common
 in community development. Please call Fedex, 99 Broadpoint Dr. Mills River, at
 (800) 463-3339.